

Product Return and Refund Policy (Reviewed 15 May 2020)

This Product Return and Refund Policy will apply to any product that does not meet our customer's quality expectations within 30 days of shipment from Prairie Melody™ warehouse, including marketplace fulfillment centers.

Prairie Melody™ will encourage our customers to donate any product that does not meet their expectations to their local park district or Audubon Society. We encourage our customers to reduce the amount of material destined to landfill.

Prairie Melody™ will either provide a refund of the purchase price or company store credit for any product not meeting reasonable customer expectations. Prairie Melody™ reserves the right to request photographic evidence of the issue and to request clarifying information.